

THE BUILDING BLOCK

WHAT IS CROSS-TRAINING?

I set out in this article to write about the cross-training we are doing in our section. By cross-training I mean that the three contract coordinators are all teaching each other what they do, and how to do it, and the most important item, WHY they do it. I also wanted to point out how the seven accounting technicians are sharing with each other what they do, how to find the information and data to complete all their assignments, and how to teach each other these tasks so that they are cross-trained.

And then I discovered that cross-training doesn't relate to the business world at all. **Cross-training** is defined as "train for different sports: to train for more than one competitive sport at a time." This is not to be confused with **Cross-Dressing** – wearing the clothing of the opposite sex, as demonstrated by Denis Rodman, among others. After more exhaustive research, no more information was found on this subject. So I have no other choice but to assume that DFCM just made this term up?

Seriously though, the Accounting/Procurement section is focusing a lot of time on this subject, to ensure that each staff member has a trained backup, not only to answer questions, but to process contracts, payments, and many other transactions that our section is responsible for. Each staff member is responsible for their main tasks, but is also trained to backup another member(s) when needed. This works well in our section, since many of our staff members process the same types of transactions, but for different vendors, or contract types. A main focal point of our section is

Customer Service. The primary customer for most DFCM staff are the agencies and institutions that we work with, whether it is to maintain and operate their buildings, construct or remodel their buildings, or to lease their spaces. In our section, the primary customer is you, our fellow DFCM staff members. We provide the accounting, financing, and procurement services for you to perform your duties. While we do have many other customers such as vendors, agencies, institutions, other DAS agencies, Governors Office, Legislature, Building Board, etc, you are the primary recipients of our services.

While we believe we're providing good customer service, there is always room for improvement. Some recent improvements include new reports for the Facilities Coordinators, which are available on the DFCM Actuate report page. These reports show financial information for all the DFCM managed buildings, listing current expenditures, budgets, and projections that assist them to make better decisions on their building budgets.

A new construction project summary report was also recently completed which provides a complete financial and budget summary of the project. Both of these reports were accomplished with the assistance of ITS and their report writing staff. Other reports are already available on the DFCM Actuate report page, and more are planned. Please let us know what information is important for you to complete your tasks and what reports you would like to see.

We solicit and welcome your comments and suggestions as to how we can provide better information

and perform our jobs better. Certainly times aren't easy right now with the current budget problems the State continues to encounter. However, DFCM is fortunate that they have not been hit too hard, at least to this point. While prospects for a salary increase this year aren't great, we should all be thankful to work for a good organization like DFCM, and to have a job when so many others are currently unemployed and looking for work. Many workers with good training and experience are looking for any type of job right now, just to be employed.

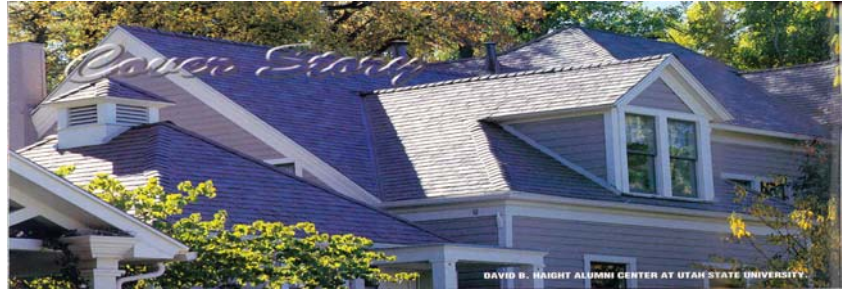
A closing thought for all of you geniuses out there, let's see how you stack up to Leonardo da Vinci, and his way of thinking.

Seven Principles/Steps to Genius Every Day by Michael Gelb, based on Leonardo da Vinci's way of thinking.

- An insatiably curious approach to life (Curiosita)
- A commitment to test knowledge through experience (Dimostrazione)
- The refinement of the senses to clarify experience (Sensazione)
- A willingness to embrace uncertainty (Sfumato)
- Balancing science and art, logic and imagination to achieve whole-brain thinking (Arte/Scienza)
- The cultivation of grace, ambidexterity, fitness, and poise (Corporalita)
- And a recognition of the interconnectedness of all things (Connessione)

Article submitted by **Dave Williams**
Thanks Dave!

Darrell Hunting recognized in the Western Roofing magazine



In 1890, Utah State University built what would become the David B. Haight Alumni Center. The building was originally created for the president's residence. Today, it is the oldest state-built residence in Utah and is maintained and repaired as a treasured historical site.

According to the University director of Facility Design and Construction, Stanley Kane, the Alumni Center has only had two roofs; the original cedar shake roof, and a second cedar shake roof installed after a fire in December of 1983 when the house was remodeled to meet both the local building codes and the needs of the Alumni Association.

But of late, the Alumni and Facility Management noted that the roof was worn. The old shake roof was in need of replacement. "The shakes were very old and worn, not leaking but getting close," stated Darrell Hunting, project manager for DFCM. "We wanted to

replace the roof but we were looking to change the materials."

The center had been recognized by the Governor's Review Committee of the Utah Historic Sites Survey and added to the Utah State Register of Historic Sites in 1971. It was essential that the University keep the look of the shake. "We talked to EcoStar about their Seneca Cedar Shake Tiles and we were very interested," Hunting said. "We really liked the look of the tiles since they were an exact replica of cedar shakes."

"The fact that they work well with solid decking and have the historic look of shake really helped us make our decision," Hunting continued. "But the 50-year warranty sealed the deal. We wanted a roof that would last; one that we would not have to replace in 15 years."

With the product decided, the University put the job out to bid. Mt. Peak Roof-

ing, owned by Zane Rust, won the bid for the Alumni Center.

Mt. Peak lived up to its reputation for excellent work. "We were very pleased with the approach that Mt. Peak took in cleaning up every day and keeping the facility picture perfect throughout the roofing process. We never had one complaint from Alumni, staff or visitors," said Hunting. We like the Seneca Shakes," said Rust. "Installation is very comparable to traditional shakes. I haven't seen any other product with a better appearance of shake."

The project was very successful and looks terrific. "All the response has been positive," concluded Hunting. "We really like the appearance. In fact, the average person would not know it is not traditional cedar shake. We will definitely use the product again on other buildings."

*Article edited by
Lisa Bohman.*



Give From The Heart

We are so pleased to announce that Allison Draper has a date set for her transplant surgery.

On April 10, 2003 Kerri Adams will be donating a kidney to Allison. This has been a very long process with many physical challenges that Allison

has had to overcome. Although Allison will have to remain on dialysis treatments until the transplant takes place, she is in her power to rebuild her strength in preparation for the surgery.

Besides the physical and emotional challenges that Allison and her family have gone through, the financial burden is ongoing. We would like to

continue our support for the Draper family by holding a "Cookies for Coins" fund raiser. Stop by 4110 sometime today, drop your coins in the donation box and you will receive a freshly baked cookie. Many thanks go out to the employees that have been willing to donate the cookies for this event. Your continued support in this matter is greatly appreciated!



Brubaker has recently completed two projects; the DWS Cedar City Addition, and the SBI Remodeling for Public Safety in Taylorsville. The DWS Cedar City Addition was a VBS Design/Build project budgeted at \$1,055,000. Brubaker teamed with Brent Fredrickson of Arc/Artel Architecture to provide the 'winning' solution. DFCM and DWS were expecting a June completion, but Project Manager Wally Newman and Superintendent Bob Hayes pushed hard

through the winter and were able to complete the project in late April. This completion included remodeling items not initially within the scope of Brubaker's contract.

Bob Hayes worked hard with Curtis Johnson of DWS to get through the many rough spots associated with constructing an addition to a fully functioning Employment Center. Wally Newman pushed his entire team, from the architect to subcontractor, to work with ITS, contract installers, and DFCM's staff to insure a successful project. Brubaker even helped get a Public Art mobile moved to Cedar City for re-installation by the artist.

Brubaker also completed a

small (\$140,000) remodeling at the former DWS building in Taylorsville for the State Bureau of Investigation (Public Safety). Once again, a small, messy remodeling with the building occupied was completed ahead of schedule. Project Manager Wally Newman and Superintendent Danny Fyffe worked closely with Public Safety users Kerry Soelberg and Nannette Rolfe to make the project come together. Robyn Smith of HFS Architects was extremely pleased with Brubaker's follow through.

Article submitted by Dave McKay
Thanks Dave!

